

## **Exchanges and Returns**

By using this service the customer accepts and agrees our Privacy Policy, Terms and Conditions, Shipping terms, and Exchange policy.

We Don't Accept Refund & Return, We Accept Only Exchange

### **Exchanges**

Promotion, Offer, Sale Abaya & Dress can not be Exchange

We can exchange ready to wear items if the desired size is available in our stock. Kindly note that we do not offer exchanges for a different design or color. Customers will be responsible for paying exchange delivery costs.

\*You can submit a return/exchange request within 48 hours of receiving your item via email ( [customer.contessa@gmail.com](mailto:customer.contessa@gmail.com) ), after this period has passed we cannot accept any requests.